



Minutes

Meeting:	TriMet Board of Directors Regular Board Meeting	Date:	May 22, 2024
Board Members Present:	Keith Edwards Tyler Frisbee Ozzie Gonzalez Thomas Kim Kathy Wai	Board Members Absent:	Robert Kellogg LaVerne Lewis

TriMet Board Business meetings and public forum are available via web video stream. You can access the archived meetings and materials at trimet.org/meetings/board.

President Gonzalez called the business meeting to order at 9:21am.

1. Committee Reports

Committee on Accessible Transportation (CAT) – Director Edwards provided a summary of the May 15 CAT meeting. Nominations for CAT Executive Committee positions of Vice Chair and Member-at-Large were put forward at the May meeting. Claudia Robertson was re-elected as Vice Chair and Annadiana Johnson was re-elected to the Member-at-Large position. The meeting concluded with two updates from TriMet staff members. Alex Page from TriMet Service Planning and Delivery presented a plan for the MAX Night Bus service efforts and Andrew Wilson, Executive Director of Safety and Security, provided an overall update on safety and security initiatives for the year. The next CAT meeting will be the annual luncheon on June 13.

Metro Policy Advisory Committee (MPAC) – Director Kim provided a summary of the April 24 MPAC meeting. At the April meeting, Metro staff provided a recap of the recent state legislative session. Metro Housing Department staff also joined to discuss their department, which was established to achieve the goals set by both the voter-approved 2018 Metro Affordable Housing Bond and the 2020 Supportive Housing Services Measure. Metro concluded the meeting by presenting the draft regional housing needs analysis, which estimates the amount of future housing needed in our region. The next MPAC meeting takes place tonight, May 22.

Finance and Audit Committee (F&A) – President Gonzalez provided a summary of this morning's F&A meeting on behalf of Vice President Lewis. This morning the committee was provided an update on reconciliations on the proposed FY25 adopted budget, including the latest STIF allocations. The board will vote on a resolution later this morning to adopt the FY25 annual budget. TriMet staff also provided the committee with proposed updates to the Defined Contribution Plan and the latest in the working wage agreement negotiations with the ATU.

2. General Manager Report

April Ridership

Mr. Desue provided a review of April ridership statistics. TriMet provided 5.5 million rides in April. Weekly boardings are up nearly 11% year over year, which represents an additional 126,000 trips taken on the system each week. Overall weekly ridership for April was 68% of pre-pandemic levels.

Hiring

Mr. Desue provided an update on hiring at TriMet. Last month, for the first time in our history, TriMet began accepting applications for the position of MAX operator directly from the public. This significant change was made in partnership and agreement with ATU local 757. This is one of the innovations we have adopted to help restore our operator ranks so that we can provide the reliable service that our riders want now and expand service for the future. Since the recruitment opened last month, TriMet has received about 500 external applications for MAX operator. Some of those applications came to us last week during our second annual Community Hiring Event, held in partnership with Raimore Construction. Raimore brings in additional services for job-seekers. They offer resume development and help bring down barriers to employment, such as how to deal with a criminal history. We saw nearly 150 prospective employees come through the DoubleTree at Lloyd Center last Wednesday and we were able to make 23 conditional job offers to service workers. This particular hiring event had a focus on hiring service workers, many of whom are also on our Clean Team. We are looking forward to working with these prospective employees, onboarding them and jumping into training. Our bus operator recruitment continues to be strong. We are consistently averaging about 80 applications each week for that role. TriMet has received more than 6,700 applications so far this year for all of our open positions. That is an increase of nearly 44% over the same time last year. It would certainly appear that the word is getting out that TriMet is a great place to work and serve our community.

Forward Together Service Change

Mr. Desue provided a summary of upcoming service changes. Our next package of bus service improvements begins on Sunday, June 2nd. Riders will enjoy better service on several existing Frequent Service lines. On lines 6, 8, 14 and 15, we are adding buses so that they arrive every 15 minutes or better, starting earlier in the day and going later into the evening. On line 21, we are adding a morning trip to help workers reach employers such as Amazon. It's all about connecting people with opportunities. We are also making major schedule adjustments on several lines to help keep buses on time. We encourage all riders to go to trimet.org and plan a trip for June 2 or later to see how these changes might affect you the next time you ride. This service change is small in comparison to the major service updates that are coming in August. That is when we will officially open A Better Red, roll out even more Forward Together bus improvements and begin replacing late-night MAX service with a new bus network to increase time for maintenance.

Summer Program

Mr. Desue announced details about TriMet's Summer Pass Program for 2024. Up to 30,000 students who live within our service district in Multnomah, Washington and Clackamas counties can get a summer pass. It's good for rides on the bus, MAX and Portland Streetcar from June 1st through August 31st. This is TriMet's third year to offer the program. We are proud to expand the program to include high school students as well as graduating middle schoolers who are heading into the 9th grade and adult students who are finishing up high school or their GED. Schools are handing out the passes to students now and students can start tapping those passes to ride on Saturday, June 1st. These passes help students reach summer jobs, sports and other activities and keep them connected during the summer months.

APTA Mobility Conference and International Bus Rodeo

Mr. Desue reflected on the 2024 International Bus Rodeo and Mobility Conference that was held in Portland last month. The two events broke APTA attendance records. All told, some 2,000 plus transit professionals from across the continent came to Portland. To be candid: APTA leadership wasn't sure what they were going to get. TriMet has long been a highly respected transit agency, but given the national press about Portland over the past few years, there was a lot of doubt out there. There were people who didn't think we were up to the challenge. I don't think you need me to tell you: we showed them! In fact, we made some big fans. Mr. Desue introduced a video highlighting the events. The video can be viewed as part of the May 22, 2024 meeting recording on YouTube at www.youtube.com/@trimet. Mr. Desue noted that it took months and months of hard work across every division in our agency. Team TriMet made us so proud. You put on events that left our transit industry colleagues informed and inspired. APTA crowned new Bus Rodeo and Maintenance champions and we saw a new class of APTA industry leaders, including one of our own, graduate from the Emerging Leaders program. It was an unforgettable week and I am so proud of all 3,300+ world class employees.

Employee Recognition

Mr. Desue introduced and recognized two of TriMet's Customer Safety Supervisors to speak about a recent life and death situation they assisted with. Keeping riders safe on our system is a big part of what TriMet's Customer Safety Supervisors do. But sometimes, like so many, they are called to go above and beyond. Mr. Desue then introduced Scott King and Tim Maxcy. On March 24th, Scott and Tim spotted a woman on the Ross Island Bridge. She was clearly in distress and they quickly realized this was a life-and-death situation. The woman was contemplating suicide, but they stayed with her. Scott climbed up on the railing and held her hand as he talked with her until a City Crisis Intervention Specialist arrived. Such a simple, but brave and powerful act. That woman was rescued that day and taken for the medical care she so evidently needed. Scott and Tim, thank you for your empathy and caring. This story, even though it didn't happen on our system or even involve one of the riders, really struck me. It speaks to the commitment and service you provide to our riders and employees and countless others in our community. Mr. Desue then invited Scott and Tim to share their experience that day. If you or someone you know is experiencing suicidal thoughts or a crisis, please reach out immediately to the Suicide and Crisis Lifeline by calling 988.

3. Consent Agenda

- Approval of Board Meeting Minutes for April 24, 2024

Action: Director Frisbee moved for approval of the Consent Agenda. Director Wai seconded the motion. The motion passed with unanimous approval.

4. Resolutions

Resolution 24-05-31 – Adopting the Fiscal Year 2025 Annual Budget and Approving Funds

General Manager Desue discussed Resolution 24-05-31. By this Resolution, the Board will adopt the FY2025 Budget and appropriate funds to the various TriMet divisions. The FY2025 Budget, of approximately \$1.8 million dollars, must be adopted before the start of the Fiscal Year on July 1, 2024. Key budget investments are described on pages 3-4 of the Board Memo. Those include: Transit Service, Safety & Security, Capital Investments, Electrification and the establishment of two new TriMet divisions: Inclusion, Diversity, Equity and Accessibility, or "IDEA" will move from the General Manager's Office to its own, separate division. We

will also create a Strategy and Planning Division to support Strategy, Business Plan Strategic Actions, Vision 2030, Zero-emissions bus conversion, our 2040 plan and planning for service improvements. The FY2025 Budget amount in this Resolution is somewhat different from what was approved by the Board at its March 27 meeting, and from the estimated amounts that were found reasonable and legally compliant by the Tax Supervising & Conservation Commission (TSCC) at the conclusion of its April 24 public hearing. This Resolution increases the authorized FY2025 Budget expenditures by \$93.6 million dollars from the estimated amounts set forth in the March 27 Resolution. Mr. Desue then introduced Chief Financial Officer Nancy Young-Oliver to provide further details. A copy of the presentation can be found in the meeting archives at www.trimet.org.

Action: Director Edwards moved for approval of Resolution 24-05-31. Director Frisbee seconded the motion. The motion passed with unanimous approval.

Resolution 24-05-32 – Authorizing Amendment #15 for the Intergovernmental Agreement (IGA) with the City of Portland for Streetcar Operations

Mr. Desue discussed Resolution 24-05-32. Since 2012, TriMet has had a Master Agreement IGA with the City of Portland that addresses the two Parties' joint policy, coordination and decision-making concerning the Portland Streetcar. Separate from the Master Agreement, the Parties enter into a Streetcar Operating Agreement each year. That agreement covers operations and maintenance and the Parties' respective shares of annual Streetcar funding. Under the Operating Agreement, the City provides Streetcar rolling stock, equipment and management personnel. TriMet provides Streetcar operating and maintenance personnel to the City, and the City pays their wages (but not their benefits). This Resolution authorizes Amendment No. 15 to the Streetcar Operating Agreement, and provides for TriMet's FY2025 contribution to operating costs in the amount of \$9.6 million dollars. Mr. Desue then introduced Miles Crumley, Manager of Service and Performance Analysis, to provide additional details. A copy of the presentation can be found in the meeting archives at www.trimet.org. Mr. Desue added that the resolution to enter into Amendment No. 15 must also be authorized by the Portland City Council.

Action: Director Kim moved for approval of Resolution 24-05-32. Director Wai seconded the motion. The motion passed with unanimous approval.

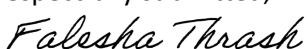
Resolution 24-05-33 – Authorizing an Agreement for Services with Portland Mall Management Inc. (PMMI) for Cleaning, Maintenance and Security Services on the Portland Transit Mall and Related Streets

Mr. Desue discussed Resolution 24-05-33. Since 2009, Portland Mall Management Inc. or PMMI has provided cleaning, maintenance and security for the downtown transit mall. During that time, TriMet, the City of Portland, the Portland Metro Chamber Clean & Safe program and PSU have contributed to payment for PMMI's work. The largest financial contribution to PMMI for its services has been provided by TriMet, pursuant to several five-year sole source PMMI contracts. This Resolution authorizes another five-year contract with PMMI through FY2029. It authorizes TriMet to pay PMMI not more than \$12.9 million dollars over the FY2025-2029 period for these services. Mr. Desue then introduced Miles Crumley, Manager of Service and Performance Analysis, to provide additional details. A copy of the presentation can be found in the meeting archives at www.trimet.org. Mr. Desue added that the contract is managed by the Maintenance Division's Facilities Management department.

Action: Director Wai moved for approval of Resolution 24-05-33. Director Frisbee seconded the motion. The motion passed with unanimous approval.

Hearing no further business, President Gonzalez adjourned the meeting at 10:43am.

Respectfully submitted,



Falesha Thrash, Board Administrator and recording secretary